FOR THE WESTERN DISTRICT OF NEW YO CIVIL DIVISION	RK
WILLIAM COLE,	
Plaintiff	
vs.	COMPLAINT
CAPITAL MANAGEMENT SERVICES, LP,	Index No.
Defendant	

The Complaint of William Cole by his attorneys, UAW-GM Legal Services Plan, is as follows:

#### INTRODUCTION

1. This is an action for statutory damages brought by an individual consumer for violations of the Fair Debt Collection Practices Act, 15 USC 1692 et. seq. ("FDCPA"), which prohibits debt collectors from engaging in abusive, deceptive, and unfair practices.

### **JURISDICTION**

2. Jurisdiction of this Court arises under 15 USC 1692k(d) and 28 USC 1331.

#### **PARTIES**

3. Plaintiff WILLIAM COLE is a natural person currently residing in Buffalo, NY and is a "consumer" within the meaning of the Fair Debt Collection Practices Act.

4. Defendant CAPITAL MANAGEMENT SERVICES, LP ("Defendant") is a New York corporation with its principal place of business located in Buffalo, New York. The Defendant regularly attempts to collect consumer debts asserted to be due another.

#### **FACTS**

- Defendant communicated by letter with Plaintiff in an attempt to collect a consumer debt allegedly due an underlying creditor on or about December 3, 2006.
   Exhibit A.
- 6. Plaintiff's attorney notified Defendant in writing that Plaintiff wished the debt collector to cease further communication on or about December 11, 2006. Exhibit B.
- 7. Despite the notification by Plaintiff's attorney that Plaintiff wished the debt collector to cease communication, Defendant continued to communicate with Plaintiff in an attempt to collect the alleged debt by letter dated January 7, 2007. Exhibit C.
- 8. Plaintiff's attorney notified Defendant in writing that the debt was disputed and verification was requested on or about December 11, 2006. See Exhibit B
- 9. Despite the notification by Plaintiff's attorney that the debt was disputed and verification was requested, Defendant continued to communicate with Plaintiff in an attempt to collect the alleged debt before providing the requested verification. See Exhibit C.
- 10. Defendant also communicated by telephone with Plaintiff in an attempt to collect an alleged consumer debt during the following period: February 18, 2007

- 11. Defendant was notified on or about December 11, 2006, by Vastye W. Gillespie, Esq. that Plaintiff was represented by an attorney regarding the alleged debt. See Exhibit B.
- 12. Despite the notification of attorney representation, Defendant communicated directly to the Plaintiff in an attempt to collect the alleged debt. See Exhibit C.
- 13. The applicable statute of limitations governing actions to collect the alleged debt had passed before Defendant's collection attempts, which included express or implied threats to sue on the debt.
- 14. As a result of Defendant's actions in violation of collection statutes, Plaintiff suffered emotional distress and mental anguish.

# CAUSE OF ACTION I FAIR DEBT COLLECTION PRACTICES ACT

- 15. Plaintiff realleges and incorporates by reference all of the above paragraphs.
- 16. In its attempts to collect the alleged debt from Plaintiff, Defendant has committed violations of the Fair Debt Collection Practices Act, 15 USC 1692 et. seq., including, but not limited to, the following:
- A. Failing to cease communication as required after notice from the Plaintiff.15 USC 1962c(c)
- B. Failing to cease collection of the debt until verification is provided after notification in writing of a dispute. 15 USC 1692g(b).
- C. Communicating with the Plaintiff, knowing the Plaintiff was represented by an attorney. 15 USC 1692c(a)(2).
- D. Threatening to take action that cannot be legally taken or is not intended to be taken. 15 USC 1692e(5).

WHEREFORE, Plaintiff respectfully requests that judgment be entered against the Defendant for:

- A. Statutory damages, costs and reasonable attorney's fees pursuant to 15 USC 1692k;
  - B. Such other and further relief as may be just and proper.

Dated April 24, 2007

Respectfully Submitted,

BOOKER T. WASHINGTON UAW-GM Legal Services Plan 307 Cayuga Road, Suite 150 Cheektowaga, NY 14225

(716) 632-1644

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726 Exchange Street, Suite 700 Bullalo, New York 14210

ADDRESS SERVICE REQUESTED

#### CAPITAL MANAGEMENT SERVICES, LP

726 Exchange Street - Suite 700, Buffalo, NY 14210 Office Hours: M-Th 8 a.m. - 11 p.m. ET Fri 8 a.m. - 10 p.m., Sat 8 a.m. - 4 p.m. ET Sun 9 a.m. - 1 p.m. ET

Toll Free: 1-800-395-0460, Fax: (716) 852-1620

Previous Creditor: AAA/PNC BANK

Current Creditor: Ad/trust Accounts Account #: 30267030 Balance: \$1546.97 AMOUNT ENCLOSED: \_\_\_

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#I3WNJTJ-IB \*\*\*\*\*\*\*AUTO\*\*3-DIGIT 140 T13 P1 #0257113464#

William Cole 24 N Parade Av Buffalo, NY 14211-1209

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December 03, 2006

Dear William Cole:

This company has been engaged by Ad/trust Accounts to resolve your delinquent debt of \$1546.97. Please submit your payment and make your check or money order payable to Capital Management Services, LP. to the above address.

Unless you notify this office within 30 days after receiving this notice that you dispute the validity of this debt or any portion thereof, this office will assume this debt is valid. If you notify this office in writing within 30 days from receiving this notice that you dispute the validity of this debt or any portion thereof, this office will obtain verification of the debt or obtain a copy of a judgment and mail you a copy of such judgment or verification. If you request this office in writing within 30 days after receiving this notice this office will provide you with the name and address of the original creditor, if different than the current creditor.

Our representatives are trained to offer assistance regarding this obligation. For payment arrangements or account inquiries, you may contact Capital Management Services, LP. at 726 Exchange Street, Suite 700, Buffalo, NY 14210 or call 1-800-395-0460 Mon. through Thurs. 8 am to 11 pm ET, Fri. 8 am to 10 pm ET, Sat. 8 am to 4 pm ET or Sun. 9 am to 1 pm ET. You may also make payments online at: www.cms-collect.com.

This is an attempt to collect a debt; any information obtained will be used for that purpose. This communication is from a debt collector.

#### ADDITIONAL INFORMATION FOR NEW YORK CITY RESIDENTS

This collection agency is licensed by the New York City Department of Consumer Affairs, License No. 1242722.

### **UAW LEGAL SERVICES PLANS**

UAW-GM UAW-Ford UAW-DaimlerChrysler 307 Cayuga Road, Suite 150, Cheektowaga, NY 14225 Phone: (716) 632-1644 Fax: (716) 632-1897

December 11, 2006

Capital Management Services, LP 726 Exchange Street Suite 700 Buffalo, NY 14210

Re: My Client: WILLIAM COLE

Dear Sir or Madam:

Please be advised that I represent the above-named individual who has recently received a debt collection communication from your company.

Pursuant to the Fair Debt Collection Practices Act, 15 USC Section 1692 et seq., you are hereby directed to:

- 1. Cease all further communications with my client, and
- 2. Provide the undersigned with verification of the purported debt, and
- 3. Provide the undersigned with the name and address of the original creditor, if different from the current creditor.

Until advised otherwise, you should mark this matter as "disputed." I anticipate your cooperation herein.

Astyle W. Gillespie Attorney at Law

cc: William Cole

CERTIFIED MAIL/RETURN RECEIPT REQUESTED

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726 Exchange Street, Suite 700 Buffalo, New York 14210

ADDRESS SERVICE REQUESTED



#BWN.ITHB \*\*\*\*\*\*\*\*AUTO\*\*3-DIGIT 140 T7 P1 #0257113464#

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William Cole 24 N Parade Av Bullalo, NY 14211-1209 CAPITAL MANAGEMENT SERVICES, LP

726 Exchange Street - Suite 700, Buffalo, NY 14210 Office Hours: M-Th 8 a.m. - 11 p.m. ET Fri 8 a.m. - 10 p.m., Sat 8 a.m. - 4 p.m. ET

Sun 9 a.m. - 1 p.m. ET

Toll Free: 1-800-395-0460, Fax: (716) 852-1620

Previous Creditor: AAA/PNC BANK Current Creditor: Ad/trust Accounts

Account #: 30267030 Balance: \$1546.97

January 07, 2007

#### Dear William Cole:

Our records indicate that we have not received a payment on behalf of Ad/trust Accounts since our first notice. We wish to inform you that we are willing to negotiate a repayment arrangement with you. We are authorized to accept payment on this account provided it is received in a timely manner.

Our representatives are trained to offer assistance regarding this obligation. For payment arrangements or account inquiries, please call Capital Management Services, LP. at 1-800-395-0460.

This is an attempt to collect a debt; any information obtained will be used for that purpose. This communication is from a debt collector.

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IN THE UNITED STATES DISTRICT COU	RT
FOR THE WESTERN DISTRICT OF NEW	YORK
CIVIL DIVISION	

WILLIAM COLE,

Plaintiff,

 $V_{S}$ 

**COMPLAINT** 

Index No.

CAPITAL MANAGEMENT SERVICES, LP Defendant.

## BOOKER T. WASHINGTON Attorney for Plaintiff

OFFICE, POST OFFICE ADDRESS AND TELEPHONE UAW-GM LEGAL SERVICES PLAN AIRPORT COMMERCE PARK 307 CAYUGA ROAD, SUITE 150 CHEEKTOWAGA, NY 14225-0688 (716)632-1644

TO:		
PLEASE TAKE NO within action on the day of	OTICE that an day of	, of which the within is a copy, was duly granted in the , and duly entered in the office of the Clerk of the County of on the
uuy oj		Yours, etc.,
	At	ttorney for
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DUE AND PERSO	ONAL SERVICE of the v	within paper(s) and of the Notice hereon endorsed is admitted this day ofAttorney(s) for
STATE OF NEW YORK	}	
COUNTY OF	) ss:	
OF	}	
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Notary Public, State of I	New York, Originally q	ualified inCounty }